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October 25, 2013

To: All Low Income Health Program (LIHP) Providers

Dear LIHP Providers:

LIHP TRANSITION TO MEDI-CAL MANAGED CARE

This notice provides Low Income Health Program (LIHP) healthcare providers in San Diego County information on the upcoming transition of LIHP into the Medi-Cal Managed Care Program.

Background

The Low Income Health Program, also known as the Bridge to Healthcare Reform, comes to an end at midnight on December 31, 2013. Effective January 1, 2014, those who are enrolled in LIHP will transition into the Affordable Care Act (ACA) health coverage to either a Medi-Cal Managed Care Plan or Covered California (also known as The Exchange). The Low Income Health Program is composed of two cohorts: Medicaid Coverage Expansion (MCE) and Health Care Coverage Initiative (HCCI). The MCE cohort, those at or below 138% of the Federal Poverty Level, will transition to Medi-Cal Managed Care. The HCCI cohort, between 139% - 200% of the Federal Poverty Level, will transition to Covered California.

What does this mean for LIHP enrollees?

The California Department of Health Care Services (DHCS) has a Transition Plan that describes the major activities in the LIHP transition to Medi-Cal and Covered California coverage options. DHCS will mail a "Welcome to Medi-Cal" packet to all LIHP enrollees who are transitioning to Medi-Cal. The packet will include information about the Medi-Cal program and how to obtain help. Enrollees may select a Medi-Cal Managed Care Health Plan, which will be effective 1/1/2014. If enrollee does not select a Medi-Cal Managed Care Health Plan, the enrollee will default into a health plan in San Diego County that is contracted with their primary care provider/clinic. Patients wishing to remain under your care may ask you for assistance with their choice of Medi-Cal Managed Care Plan. We encourage you to review the Medi-Cal Choice form with the enrollee to facilitate the enrollees Medi-Cal managed Care Plan choice.

What does this mean for LIHP healthcare providers?

To ensure continuity of care for the transitioning LIHP enrollees into a Medi-Cal Managed Care Health Plan, those who would like to remain in your care may need assistance in coordination. If you do not already participate in the Medi-Cal Managed Care provider network we encourage you to contact the numbers listed below for further information:

Care 1st Health Plan: (888) 272-4913
Community Health Group: (619) 498-6560
Molina Healthcare: (858) 614-1580

What does this mean for your LIHP contract?

Your contract will be amended to delete only the Low Income Health Program. You will receive the contract amendment by mid-November.

Claims

In order to expedite payments to all providers attached is the final claims submission schedule for your reference.

Contact number for more information

LIHP Provider Line related to Treatment Authorization/Pharmacy Authorization
Requests.....(858) 658-8650
Contracts(858) 492-2258

If you have questions regarding the transition to Medi-Cal, updates, and Tool Kit, please visit the LIHP website at:

http://www.sdcounty.ca.gov/hhsa/programs/ssp/low_income_health_program/index.html

If your patients have questions selecting a Medi-Cal Managed Care Health Plan or need to update phone number/address contact the Healthy San Diego, Health Care Options(619) 515-6584

Sincerely,



LEIZYL ANGLO, R.N., P.H.N., Senior Program Manager
Health Care Policy Administration

LA/AA/tv



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Low Income Health Program (LIHP)
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Phone: (858) 492-4422
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October 25, 2013

LIHP Provider:

The Low Income Health Program will end on December 31, 2013. In an effort to expedite payments to providers, please follow the below schedule of deadlines related to claims submission and the appeal of claims.

| Deadline Date | Item |
|------------------|--|
| January 31, 2014 | Deadline for submission of claims with dates of service between July 1, 2013 and December 31, 2013. |
| April 3, 2014 | Deadline for submission of appeals of claims with dates of service between July 1, 2013 and December 31, 2013. |
| April 30, 2014 | Final payment of claims with dates of service between July 1, 2013 through December 31, 2013. |

If you have any questions regarding above schedule, please contact me at 858-495-1326 or by e-mail at cielo_m_anderson@uhc.com.

Thank you in advance for your cooperation in complying with the above deadlines.